

**PATENT**  
U.S. Patent Application Serial No. 09/702,303  
Attorney Docket No. 00-8008

**Amendments to the Specification:**

*Please substitute the following corrected paragraph for the original appearing on page 25, lines 12-17.*

Assume that the user selects the network element management option [act 920].

The network operations center 140 may request the user to provide the identity of a network element of interest [act 922]. Upon entry of a network element identifier, the network operations center 140 may request information about the network element from the server 130 [act 924]. In response, the server 130 may transmit information, for example, from database 310, that pertains to the requested network element [act 926].

*Please substitute the following corrected paragraph for the original starting on page 8, line 20 and terminating on page 9, line8.*

As illustrated, database 310 includes a group of entries 305 that relate to events that occurred in the network 110. Each entry 305 may include information stored in one or more of the following exemplary fields: an alarm type field 311, an optional number field 312, a state field 313, an action field 314, a time field 315, a date field 316, a network element (NE) identifier (ID) field 317, and an alarm description field 318. Database 310 may contain additional or different fields that would aid the server 130 in searching and sorting information in database 310. While information for a single network element (ABCDEFG03H) is illustrated in FIG. 3A, it will be appreciated that database 310 may include information for more than one network element.